

# Nicole Lacob

QA MANAGER



## SUMMARY

Quality-oriented, motivated QA Manager with 5+ years of experience establishing high quality standards and procedures, ensuring client requirements are accurately executed and monitoring different processes.

## SKILLS

- Motivating people
- Team building
- Decision making
- Quality Management
- Quality Assurance and Control
- Xcode, Android Studio, JIRA, TestRail, Git, CircleCI, Jenkins, Travis, Lighthouse
- Jest, Enzyme, Selenium, Appium, UI Automation, Espresso, JMeter

## CONTACT INFORMATION

Home: 123-456-7890  
Cell: 123-456-7890  
hello@resumesbot.com  
www.resumesbot.com  
123 Anywhere Street,  
Any City, State,  
Country 12345

## WORK EXPERIENCE

### QA Manager

*Sun Display Systems (2018 - 2019)*

- Developed and maintained quality inspection process and documentation to ensure that inspection practices are compliant with specified requirements
- Provided support to all aspects of operations, to consistently manufacture a highest quality product
- Implemented supplier audit process to assure the relevant quality requirements are established for external supply chain
- Monitored product performance/quality through gathering relevant data and producing statistical reports

### QA Manager

*Environmental Engineering (2015 - 2018)*

- Collated, analyzed and monitored company processes and quality metrics against defined objective parameters to develop and implement new procedures
- Maintained QA calibrations program by scheduling calibration checks for all tools, and performing checks and updating calibration records & stickers
- Improved reliability of new product development processes
- Participated in all QA meetings
- Reviewed and processed all purchase orders in accordance with company policy
- Supervised and directed special assignments
- Conducted investigations, and root cause analysis and identify root cause

## PREVIOUS EDUCATION

### Ablecooke College

*Graduated 2010, 4.0 Unweighted GPA*

### University of Denver

*Bachelor of Computer Science, 2014*