

Kelly Heinrichs

4386 Reeves Street, Milwaukee, WI 53202

Tel.: ++1 920-821-3567

Email: heinrichs-k@resumesbot.com

COSMETOLOGIST

SUMMARY

I'm a professional cosmetologist experienced in handling high-volume customer needs, quickly assessing each customer and offering on-trend recommendations. I have excellent knowledge of current trends and techniques, treatments and salon retail products. I'd like to secure a position that will lead to a lasting working relationship where my extensive customer service experience can be fully utilized to enhance the company brand name and reputation.

SKILLS

- Exceptional cosmetic services including hair care.
- Experienced in fixing complex problems related to the science of color and chemicals.
- Understanding and carrying out various professional instructions.

EDUCATION

Cosmetology
North Georgia Technical College Clarkesville, GA

PROFESSIONAL EXPERIENCE:

COSMETOLOGIST

Yoshie's lux Hair, Milwaukee, WI | Apr. 2015 - Present

- Consult with each individual client and follow through on their requests.
- Showcase the versatility of curly hair and guide clients on new styles appropriate for them.
- Prepare hair for styling by observing hair condition, followed by shampooing and conditioning.
- Arrange, shape and curly hair while maintaining quality service and following company standards.
- Stay up to date on current licensing changes and abide by all rules and regulations.
- Provide protective styles such as extensions and Units, while promoting hair growth through intentional preparatory methods.

COSMETOLOGIST

Hairrules salon, Milwaukee, WI | Aug. 2011 – Feb. 2015

- Analyzed customer's hair and other physical features to determine and recommend beauty treatment.
- Updated and maintained customer information records, such as beauty services, or others provide.
- Assist in monitoring the inventory of salon supplies and submitting purchasing requisitions when needed
- Collaborate with the rest of the salon staff to keep the work area clean and create a pleasant atmosphere for clients.
- Attend all company training sessions to learn how to offer more services at an expert level.
- Work with salon management to create marketing programs designed to attract more customers.

