

JASON LEWIS

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SUMMARY:

Quality Professional with over 10 years of experience. Areas of expertise include Process Improvement, QMS, SPC and Metrics and Auditing.

Meticulous and skilled at juggling multiple tasks. Maintain the quality and accuracy of inventory by tracking and identifying freight manually or with computer software.

I've provided leadership and vision for quality systems focusing on establishing product standards, assuring conformity with these standards, implementing processes and procedures to prevent defects and non-conformities through scheduled audits, mentoring and continual improvement processes.

SKILLS



PROFESSIONAL EXPERIENCE:

QUALITY ASSURANCE SPECIALIST

TIMES FIBER COMMUNICATIONS, COLUMBUS, TX
| JAN. 2015 - PRESENT

- Conducting audits on shipments and warehouse cycle schedules.
- Unload and load trucks.
- Manage and organize freight shipping and receiving process.
- Order fill freight with quality and accuracy.
- Work effectively with a team.
- Do safety demonstrations at general meetings for leadership and associates.
- Train associates on various forklifts.
- Train associates on various job functions and requirements.

QUALITY ASSURANCE SPECIALIST

QUALITY ASSURANCE GROUP, COLUMBUS, TX |
JAN. 2012 - DEC. 2014

- Worked with process owners in closing 200+ corrective action complaints on product construction, application, design and manufacturing issues.
- Generated scorecards and reports for all aspects of plant quality, including customer on-time and in-full deliveries, equipment down-time, plant safety, and internal audit results.
- Implemented a 2-tier checkpoint process on the production floor, reducing product variation by 26%, saving \$90,000 annually in raw material waste.
- Performed root-cause analysis on customer concerns, using simplified FMEA, cause and effect and X-Y matrix to identify and eliminate reoccurring defects.

QUALITY ASSURANCE SPECIALIST

SCHOOLS FIRST CREDIT UNION, MIAMI, FL |
JUNE. 2009 - NOV.

- Held weekly quality review meetings with plant managers, highlighting defect trends and equipment down-times, building acceptance on future continual improvement projects.
- Worked alongside Sales Directors, Plant Managers, and Production teams to improve quality procedures and work instructions to better support customer-specific requirements, and corporate goals.
- I was the primary contact on all external products or order complaints directly from clients or the sales team.
- Identified a \$265,000 loss in revenue occurring during order processing. This was identified through root cause analysis, with the help of outside and inside sales, engineering, and production teams responding to customer concerns.

EDUCATION

Bachelor in Business Administration

BELHAVEN UNIVERSITY

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