# ANTHONY GRACEY

SYSTEM ADMINISTRATOR

### **SUMMARY**

Experienced Network and Systems Administrator with a demonstrated history of working in the consumer goods industry and a Bachelor's degree of Science in Computer Science. Skilled in Customer Service, Technical Support, Physical Security, and Business Process Improvement. Background also includes hands-on experience planning and implementing IT solutions for single and multi-location businesses. Demonstrated success troubleshooting computer systems, optimizing access and utilization of shared information and improving efficiency of IT and business operations.

#### **EDUCATION**

Bachelor of Science in Computer Science Texas State University, San Marcos, TX

### **CERTIFICATIONS**

CompTIA Security+
Windows
Server
VmWare 6.0
A+ Certified

#### **CONTACTS**

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## **SKILLS**

- Operating Systems:Windows Server 2008 R2, 2012, 2012 R2, 2016: Windows 10.
- Database: Microsoft SQL, MS Access.
- Configuration Management: Microsoft Deployment Toolkit,
   System Center Configuration Manager.
- Virtualization: VMware suite.
- Backups: Symantec, Backup Exec, VEEAM.
- Scripting: Knowledge in Python, Powershell, and VBscript.

# **PROFESSIONAL EXPERIENCE:**

#### **SYSTEM ADMINISTRATOR**

Jacobs Engineering, Houston,  $TX \mid \mathcal{J}une\ 2017$  - Present

- Developed plan to upgrade entire facility from Windows 7/XP to Windows 10.
- Upgraded facilities case label system and implemented kiosk for end users.
- Managed entire facilities VOIP upgrade.
- Managed Northwest Analytics software upgrade from DOS to Windows 7.
- Developed images using Powershell and a combination of MDT.
- Maintained
- 250+ Windows computers, including configuring and monitoring.

#### SYSTEM ADMINISTRATOR

JETT Business Technology, Houston, TX | Jan. 2014 - Mar. 2017

- Negotiated contracts and pricing for license software.
- Saved the company \$100,000 in yearly license fees by pointing out a flaw
- in the license manager.
- Managed upgrade of 2,000+ machines from XP to Windows
   7.
- Maintained 1,500+ Windows computer, including configuration and monitoring.
- Installed over 200+ desktop computers during companywide upgrade.