



MIKLE PITT

TRAINER

SUMMARY

I'm motivated to constantly develop my skills and grow professionally. I have a proven ability to organize and facilitate management and team building training programs and activities.

SKILLS AND ABILITIES

- Process Improvement
- Metrics Improvement
- Educational Program Development
- Individual and Group Instruction
- Customer Service
- Time Management
- Data Entry
- Training and Development
- A Deep Knowledge of the Business
- The Ability to Measure and Assess Staff Training Needs

CONTACT DETAILS

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Country 12345

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WORK EXPERIENCE

CORPORATE TRAINER

Beechtown Inc. | Sep 2017 - Aug 2019

- Educated students & graduates of immersive programs on skills needed to transition careers into tech and perform an effective job search in NYC. Led both recurring one-on-one sessions and group facilitation based programming
- Assisted store leadership with opening and closing the store

TRAINER

Crewe Media International | Sept 2011- Aug 2017

- Ensured that all job-seeking students and graduates have a smooth transition from the classroom to job seeking and that they feel supported during this process
- Reduced anxiety for students and graduates around their job search through clear communication
- Helped students identify their personal goals to best impact their job search & educational experience
- Motivated, coached and strengthened Store Managers as team leaders, retail operators and business owners
- Provided expertise on key customer issues, team staffing and management, store operations and company policies and procedures

EDUCATION

NORGEN CITY UNIVERSITY

Bachelor of Science in Marketing Management

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<https://resumesbot.com/customer-service-retail-resume-examples/>